THE PITCH AND MISTAKES TO AVOID

Dean Merritt

Merritt Lam

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ELEVATOR PITCH

Let's hear your elevator pitches

• One minute

What does your company do?

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 - This keeps the listener from guessing and wondering

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If you can't describe your business model in ten words or less, you don't have a business model

THE LITTLE MAN

It's all about clarity

Answer the little man sitting on your shoulder

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Answer the little man sitting on your shoulder

Every time you say something he will say

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WHAT DOES YOUR COMPANY DO

We use digital signal processing in our hearing aids

SOWHAT

We use digital signal processing in our hearing aids

SO WHAT?

CLARITY

We use digital signal processing in our hearing aids



Our product increases the clarity of sound

FOR INSTANCE

Our product increases the clarity of sound

And then.....

For instance, if you are in a crowded Starbuck's you will be able to hear what people are saying to you

Know your audience
Research their company
Research them as a person
Do they list any associations, causes, interests
You want to make a personal connection

▶ 10/20/30 Rule

IO Slides

20 Minutes

► 30 Point Font

Set the stage

Get control and keep control
Tell them what is going to happen
How much time you will take
How you are going to run the presentation

Let one person do the talking

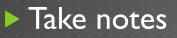
You should never bring more than 2 other people

They are investing in YOU – do all the talking

Talk about TAM not total market size

What segment do you play in

How are you going to penetrate it
Major customers?
Identified need?



You are bound to learn something

Or you tell them you will follow-up on something and get back to them

Shows you are smart enough to listen and learn

Pitch constantly

Video tape until you are not embarrassed to watch it



CRAIG JOHNSON – SILICON VALLEY LAWYER

"THE LEADING CAUSE OF FAILURE OF STARTUPS IS DEATH – AND DEATH HAPPENS WHEN YOU RUN OUT OF MONEY"

I. NO CLEAR CONCISE VISION

► Mantra

Authentic athletic performance (Nike)

- Rewarding everyday moments (Starbuck's)
- Winning is everything (Vince Lombardi Green Bay Packers)
- Strategist to Global Businesses (Merritt Lam)

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Passion and Determination are also a must have

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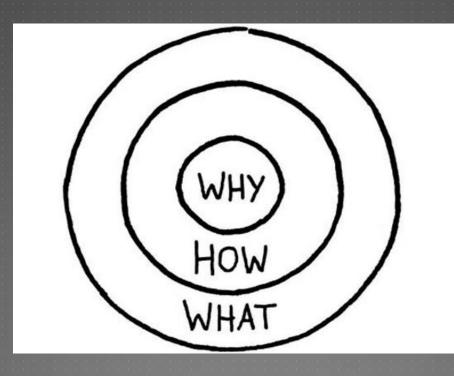
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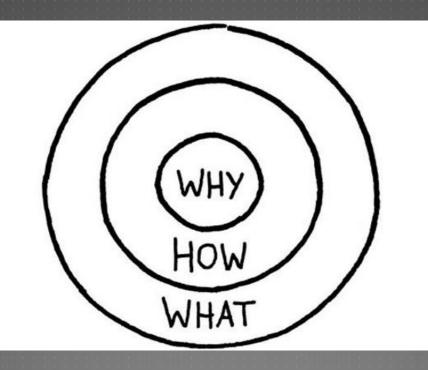
Passion and Determination

"Chase the vision not the money. The money will end up following you."
 Tony Hsieh

THE GOLDEN CIRCLE



THE GOLDEN CIRCLE



"People don't buy what you do, they buy why you do it" Simon Sinek (Start with Why)

Most entrepreneurs desire to make meaning

The desire to make meaning

Make the world a better place.

- The desire to make meaningMake the world a better place.
 - Increase the quality of life.

The desire to make meaning
Make the world a better place.
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Right a terrible wrong.`

The desire to make meaning
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Increase the quality of life.
Right a terrible wrong.`
Prevent the end of something good.

Why are you starting a business?

2. A LACK OF FOCUS

It takes discipline to stay on track

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All successful people have focus

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Distractions and better ideas

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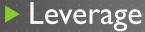


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3. DESIGN

It's been proven that there's a direct correlation between a positive user experience and loyalty.

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Your best sales tool is happy users
 Advertising vs PR

Who can tell me the difference?

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"Design is not just what it looks like and feels like, design is how it works." Steve Jobs

4. BUILDING SOMETHING SOMEBODY WANTS

You have to build and offer VALUE to your customer

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BoardVantage Story

5. CHASING INVESTORS NOT CUSTOMERS

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What would you do if the answer is no?

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One of the safest ways to ensure survival for your startup is to have a business model that lets the product pay for itself.

What would you do if the answer is no?
 Do that today – START SELLING

6. TOO MUCH TALKING NOT ENOUGH LISTENING

While sales are the lifeline of any startup, the key is really understanding your customers' problems before selling.

Feature rich / Wrong features

Waste valuable resources

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Your employees know more than you think

7. LAUNCHING TOO LATE (TOO EARLY)

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Do more market analysis before making changes and adding features

8. FAILING TO ASK FOR HELP

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There are advisors out there that want to help you, and not just to fill their own pockets. Why make your own mistakes when others that have tread before you can help steer you in the right direction?

9. NO GROWTH PLAN

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Finding customers
Gaining significant traction
Reaching the tipping point

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Growth hack - Airbnb famously poached property owners posting their houses and apartments from Craigslist to gain traction.

10. HIRING BADLY

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 - Outsource

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Ask yourself

Well they add value for the long term

When recruiting folks, spend more time screening for character than you do screening for skill.

Southwest Airlines

"hire for attitude and train for skill"

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A's will always attract other A's — but B's will attract C's

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Once you've hired the right people, treat them right.

- Mentor people toward meaningful roles
- Pushing and developing people towards their full potential

CONTACT INFO

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ADDENDUM

6 RULES FOR BUILDING AND SCALING COMPANY CULTURE

BY:ANTHONY K.TJAN

START WITH PURPOSE

You need to understand your "why" from the inside out in				
What calling does you business serve				
Superior product or	service			
Great design				
A cause				

COMMON VALUES AND STANDARDS

Great cultures need a common language that allows people to actually understand each other:

Common set of values which are the principals of the company

Common set of standards by which a business will measure how they're upholding these principals

Then you have to walk the talk and make sure you adhere to this in everything you do – annual reviews, promotions etc.

LEAD BY EXAMPLE

Leaders must reflect the firms values and standards

> You must be the strongest example of these values and standards

Richard Branson – Virgin Airlines

John Mackey – Whole Foods

These types of leaders not only have incredible passion and work ethic for what they do, but a cultural ethic in that how they do what they do inspires others.

CULTURAL AMBASSADORS

Every company has unsung hero's

- Typically get overlooked
- Typically get very little recognition or praise

When they tell friends and family about where they work, they don't talk about a workplace but a work story, with a voice that comes from the heart.

Read Delivering Happiness – Tony Hsieh – Zappo's

SEE, SPEAK, AND ACT WITH TRUTH

Self-awareness and truth-seeking are so important that they should be on every company's list of values.

Truth-seeking and self-awareness are about having the ability to be completely honest about your own strengths, weaknesses, and biases.

Integrity - C.S. Lewis

"doing the right thing, even when nobody is watching,"

When cultures are failing, there are usually root causes that can rarely be fixed quickly.

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FOUNDER VS. INVESTOR RISK

	Founder	Investor
Idea stage	10%	90%
Demo/Prototype	20%	80%
Proof of Concept – Beta Test	30%	70%
Early Adopters	40%	60%
Month over Month growth	50%	50%
Breakeven	60%	40%
Positive cash flow growth	70%	30%
Ready to scale	80%	20%

Customer Development Process

